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Customer Service 24/7, 365 days a year, through:

- E-mail: info@languagecert.org
- Online chat: www.languagecert.org
- 32 country telephone numbers*:

Country	Local or Toll-Free numbers
Australia	282781431
Belgium	32 200 89 57
Brazil	4700-3939 when calling from Sao Paulo, Rio de Janeiro, Campinas and Curitiba. When calling from outside these areas you can dial either (11) 4700-3939 or (21) 4700-3939 or (41) 4700-3939 or (19) 4700-3939
Canada	(514) 673-0154
Chile	562 261 85903 (not accessible from mobile phones)
China	400 882 2053
Colombia	57 141 92 638
Czech Republic	02 39 01 83 05
Denmark	4331 4967
France	01 57 32 48 19
Germany	(069) 3807 91069
Greece	210 3729050
Hong Kong	3077 4990
India	000 800 4402234
Italy	02 91294703
Japan	(036) 743-9736
Malaysia	03 7724 9526
Mexico	(55) 4738 1611
Netherlands	020-7006446
New Zealand	099 150 961
Norway	23 02 49 77
Philippines	1800 14410760 1800 89086524
Poland	22 306 08 54

Portugal	808 203 647
Singapore	6818 5686
South Africa	021 4276514
Spain	911 77 6126
Sweden	08 59366338
Turkey	00800 4488 29932
United Arab Emirates	800 04445063
United Kingdom	0203 564 7044
USA	(669) 231-7060

All other countries 0044 203 564 7044 (calling rates to UK apply)

**Country numbers include toll free and local rate ones*

Need to escalate an issue? Contact:

- **Quality Officer: Email:** Suzy.Gunn@languagecert.org
- **Telephone number:** +44 (0) 203 7888488 (all countries)

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