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STATEMENT OF VALIDATION

This is to certify that the customer complaint handling system established at:

PEOPLECERT QUALIFICATIONS LTD

192 Sloane Street, London, SW1X 9QX, United Kingdom

has implemented by LRAQ with compliance of the following guideline:

ISO 10002:2018

Verification Number(s): ISO 10002 - 0028626-004

The scope of this verification is applicable to:

Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988

front.

Paul Graaf

Area Operations Manager, Europe

Issued by: LRQA Hellas S.A.

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