

Current Issue Date: Expiry Date: Record Identity Number: 1 August 2022 14 July 2025 10461158 Original Verification: ISO 10002 - 30 July 2011

# **STATEMENT OF VALIDATION**

This is to certify that the customer complaint handling system established at:

## **PEOPLECERT GROUP**

192 Sloane Street, SW1X 9QX, London, United Kingdom

has implemented by LRAQ with compliance of the following guideline:

## ISO 10002:2018

Verification Number(s): ISO 10002 - 0028626

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

## The scope of this verification is applicable to:

Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.

Paul Graaf

Area Operations Manager, Europe

Issued by: LRQA Hellas S.A.

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Issued by: LRQA Hellas S.A., 348 Syggrou Avenue, Kallithea, 17674 Athens, Greece

Page 1 of 3



Schedule State		LRQ
Location	Activities	LKG
		LRQ
Head Office: PEOPLECERT GLOBAL SERVICES S.A. 3, Korai Str., 105 64 Athens, Greece	ISO 10002:2018 Design, Development, management, control and support of personnel certification programmes. Design, development, and support of automated examination systems. Delivery of assessments with use of IT, based on	LRQ
	the requirements of ISO 23988.	LRG
PEOPLECERT GROUP 192 Sloane Street, SW1X 9QX, London, United Kingdom Design, development and s examination systems. Delivery of assessments wi	<b>ISO 10002:2018</b> Design, development, management, control and support of personnel certification programmes. Design, development and support of automated	LRG
		LRG
PeopleCert Holdings UK Limited 192 Sloane Street, SW1X 9QX, London, United Kingdom	ISO 10002:2018 Design, development, management, control and support	LRG
	of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.	LRG
PEOPLECERT UK LTD	ISO 10002:2018	LRG
192 Sloane Street, SW1X 9QX, London, United Kingdom	Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems.	LRG
	Delivery of assessments with use of IT, based on the requirements of ISO 23988.	LRG
PEOPLECERT QUALIFICATIONS LTD 192 Sloane Street, SW1X 9QX, London, United Kingdom	<b>ISO 10002:2018</b> Design, development, management, control and support of personnel certification programmes. Design, development and support of automated	LRG
	examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.	LRG
		LRG
sumes no responsibility and shall not be liable to any person for any loss, damage or	ees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA expense caused by reliance on the information or advice in this document or howsoever	LRG
	provision of this information or advice and in that case any responsibility or liability is	LRG
	Page 2 of 3	



		LRQA
Schedule State	ment	LRQA
Location	Activities	LRQA
PeopleCert International Ltd. 40, Themistocles Dervi Street, 1066, Cyprus	ISO 10002:2018 Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.	LRQA
		LRQA
Received Clobal Services S.A.	ISO 10002:2018	LRQA
PeopleCert Global Services S.A. 39, Panepistimiou Str., 105 64 Athens, Greece	Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on	LRQA
	the requirements of ISO 23988.	LRQA
PEOPLECERT GROUP 192 Sloane Street, SW1X 9QX, London, United Kingdom	<b>ISO 10002:2018</b> Management, control and support of personnel certification programmes.	LRQA
PeopleCert Hellas S.A. 3, Korai Str., 105 64 Athens, Greece	<b>ISO 10002:2018</b> Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988.	LRQA
		LRQA
	ees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA expense caused by reliance on the information or advice in this document or howsoever	LRQA
	e provision of this information or advice and in that case any responsibility or liability is	LRQA
	Page 3 of 3	LRQ/