

Current Issue Date: Expiry Date Record Identity Number: 1 August 2022 14 July 2025 10461448

Original Verification: ISO 10002 - 30 July 2011

STATEMENT OF VALIDATION

This is to certify that the customer complaint handling system established at:

PeopleCert International Ltd.

40, Themistocles Dervi Street, 1066, Cyprus

has implemented by LRAQ with compliance of the following guideline:

ISO 10002:2018

Verification Number(s): ISO 10002 - 0028626-003

The scope of this verification is applicable to:

Design, development, management, control and support of personnel certification programmes. Design, development and support of automated examination systems. Delivery of assessments with use of IT, based on the requirements of ISO 23988

Paul Graaf

Area Operations Manager, Europe

Issued by: LRQA Hellas S.A.

LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.

Issued by: LRQA Hellas S.A., 348 Syggrou Avenue, Kallithea, 17674 Athens, Greece

Page 1 of 1