

# PeopleCert

All talents, certified.



## Certifications Portfolio

PeopleCert is the global leader in the assessment and certification of skills.

We empower professionals with knowledge and unleash their potential.

We help corporations fire-up their digital transformation with methodologies that work.

We accredit training organisations to rise above rigorous standards of excellence.

Through LanguageCert, we offer language qualifications in English, Spanish and Classical Greek.

## IT Governance & Service Management

Helping individuals and organisations optimise IT governance & Service Management to realise business change, transformation, and growth.



**ITIL®** is the most widely accepted approach to IT service management in the world. It suggests a holistic approach to managing end-to-end services and advocates that IT services are aligned to business needs and support its core processes.



**COBIT® 5** (Control Objectives for Information and Related Technology) is a globally accepted framework for the governance and management of IT. It aligns business goals with IT processes and goals, providing tools, resources, and guidance.



**Lean IT** is an extension of Lean Principles, applied in an IT environment. The approach is a way of thinking and acting, focusing heavily on organisational culture. The goal of Lean IT is to continuously improve the value delivered by businesses and the professionalism of IT people.



**SDI®** (Service Desk Institute) provides internationally recognised standards for service desk and IT support professionals which set out clear definitions for the key service desk roles and form the basis of Service Desk Analyst and Service Desk Manager qualifications. The qualifications verify candidates' understanding of service desk requirements and skills and are designed to positively impact the effectiveness of the critically important IT support functions that keep technology in today's organisations running.



**The Rational IT Model™ (TRIM)** is a reference model for the adoption of IT Service Management as a practice. It includes all the processes, roles, templates, and procedures needed to implement IT Service Management that provides value to the business.

## Project, Programme & Portfolio Management

Effective project, programme, and portfolio management aligns services with strategic objectives, ensuring the best possible return on investment.



**PRINCE2®** (Projects In Controlled Environments) is a process-based methodology that provides the essentials for project management. It is the de-facto project management standard for public projects in the UK. PRINCE2® can be tailored to the needs of any organisation and can be used for the management of projects of any type and scale.



**PRINCE2 Agile®** is the world's most complete project management solution, combining the flexibility and responsiveness of agile with the clearly defined framework of PRINCE2®.



**MSP®** (Managing Successful Programmes) consists of a structured framework for organisations of all sizes and from all sectors to improve practices, offer better services and more effectively prepare for the future.



**P3O®** (Portfolio, Programme and Project Offices) provides a universally applicable guidance that facilitates effective portfolio, programme and project management through enablement, challenge, and support structures. It is aligned to PRINCE2®, MSP® and M\_o\_R®.



**MoV®** (Management of Value) offers guidance on maximising value and making optimal use of resources. It has evolved from many years of successful value management practice.



**MoP®** (Management of Portfolios) offers guidance on management of change projects and programmes. It provides an overview of portfolio management, including the principles, techniques, and practices to run alongside an organisation's business as usual.

## DevOps

DevOps is a software development methodology, which is an evolution of existing IT best practices from ITIL, Lean and Agile into a development and operations approach that supports automation and continuous delivery, and encourages a culture of collaboration and learning to help IT deliver business value better, faster and cheaper than ever before.



PeopleCert DevOps is a suite of qualifications that provides practical guidance on how to successfully apply DevOps in day-to-day work. Professionals can embark on a DevOps journey with five modules that support effectiveness in daily performance and are enriched with guidance on integration with IT operations practices, focusing on value and quality.

**DevOps Fundamentals • DevOps Leadership • DevOps Engineer • DevSecOps • DevOps Site Reliability Engineer**

## Scrum

Scrum is a lightweight framework that enables teams and organisations design, develop, and deliver better products faster, while adapting to external changes.



PeopleCert Scrum provides candidates with the skills and knowledge they need to understand, apply, and scale Scrum and to succeed as professionals working in Scrum-enabled organisations and Agile environments.

**Scrum Master I • Scrum Master II • Product Owner I • Product Owner II • Developer**

## Business Transformation

Transformation is a distinct change to the way an organisation conducts its business. Transformation happens in many different forms, from small-scale local processes to organisation-wide transformations that reshape customer interactions.



**AgileSHIFT®** focusses on the importance of leading change in an organisation. Taking a holistic view of an organisation, the new lightweight framework prepares organisations for transformational change by creating a culture of enterprise agility. AgileSHIFT is designed to help organisations to thrive in an ever emerging disruptive and competitive marketplace.

## Software Development & Testing

PeopleCert Software Development & Testing certifications offer candidates the practical knowledge, tools, techniques and guidelines to consistently write reliable, maintainable, testable and portable code.



Building reliable quality software is a major challenge of the times. To tackle this, PeopleCert has developed **Quality Software Development (QSD)** to certify programmers who have the necessary skillset to produce high quality code.



**PeopleCert DEV Skills** Certifications enable anyone who wants to prove and validate their coding skills in Java, C#, Python, or JavaScript and gain a full-stack mentality, all from one place, available at a fundamental and an advanced level.



## Cyber Security & Resilience

Applying business strategic thinking to cyber security to guarantee business resilience and business continuity.



**RESILIA®** enables IT and business professionals to upgrade cyber security to balance risk, cost, benefits, and flexibility in their organisation. RESILIA expands the ITIL lifecycle approach to aid effective deployment and management of Cyber Resilience in an organisation in order to protect their data and digital assets.

## Business Management & Improvement

Lean Six Sigma is probably the most popular business performance methodology in the history of corporate development.



**Lean Six Sigma** certifications are designed to support corporations in their mission to improve customer satisfaction, performance levels, and time-to-market. Self-employed professionals and consultants also seek these certifications for their cross-industry applications and for well-above-average pay back.

**Lean Six Sigma Yellow Belt • Lean Six Sigma Green Belt • Lean Six Sigma Black Belt**

## Change, Risk & Benefits Management

Making informed decisions by identifying, assessing, and controlling risk.



**M\_o\_R®** (Management of Risk) provides a framework for risk management considering the different aspects of an organisation: strategic, programme project, and operational.

## Languages

PeopleCert boasts a high-quality qualifications portfolio, one that caters to the global learners' community.



LanguageCert is an Ofqual recognised Awarding Organisation committed to developing and delivering high-quality, internationally recognised language exams that enhance the career, education and life opportunities of individuals worldwide.

LanguageCert offers internationally recognised qualifications in English, Spanish and Classical Greek.

We are also a Home Office approved provider of SELT exams for UK Visas & Immigration, in the UK and internationally.

Find out more in our dedicated LanguageCert portfolio brochure.

# PeopleCert

All talents, certified.

### About PeopleCert

PeopleCert is the global leader in the assessment and certification of professional skills, partnering with multi-national organisations and government bodies to develop and deliver market leading exams. PeopleCert delivers exams across 200 countries, in 25 languages, through its state-of-the-art assessment technology, enabling professionals to reach their full potential and realise their life ambitions through learning.

[peoplecert.org](https://peoplecert.org) | [info@peoplecert.org](mailto:info@peoplecert.org)

Copyright © 2022 PeopleCert International Limited and its affiliates ("PeopleCert")

All rights reserved. No part of this document or the information in it may be copied, distributed, disclosed or used other than as authorized by PeopleCert. ITIL®, PRINCE2®, PRINCE2 Agile®, RESILIA®, MSP®, M\_o\_R®, P3O®, MoP®, MoV® and LanguageCert are registered trademarks of PeopleCert. COBIT®5 is a registered trademark of ISACA in United States and other countries. OpenTRIM® is a registered trademark of OpenTrim AB.

**DISCLAIMER:** This publication is designed to provide helpful information to the recipient. Although care has been taken by PeopleCert in preparation of this publication, no representation or warranty (either express or implied) is given by PeopleCert with respect to the completeness, accuracy or suitability of the information or advice contained within it, and PeopleCert shall not be held responsible for any loss or damage whatsoever relating to such information or advice.