

Contact us Guide

October 2019

Version 01.3



Need help? Contact us!

Customer Service 24/7, 365 days a year, through:

- **E-mail:** info@languagecert.org
- **Online chat:** www.languagecert.org
- **32 country telephone numbers*:**

| Country | Local or Toll-Free numbers |
|----------------|---|
| Australia | 282781431 |
| Belgium | 32 200 89 57 |
| Brazil | 4700-3939 when calling from Sao Paulo, Rio de Janeiro, Campinas and Curitiba. When calling from outside these areas you can dial either (11) 4700-3939 or (21) 4700-3939 or (41) 4700-3939 or (19) 4700-3939 |
| Canada | (514) 673-0154 |
| Chile | 562 261 85903 (not accessible from mobile phones) |
| China | 400 882 2053 |
| Colombia | 57 141 92 638 |
| Czech Republic | 02 39 01 83 05 |
| Denmark | 4331 4967 |
| France | 01 57 32 48 19 |
| Germany | (069) 3807 91069 |
| Greece | 210 3729050 |
| Hong Kong | 3077 4990 |
| India | 000 800 4402234 |
| Italy | 02 91294703 |
| Japan | (036) 743-9736 |
| Malaysia | 03 7724 9526 |
| Mexico | (55) 4738 1611 |
| Netherlands | 020-7006446 |
| New Zealand | 099 150 961 |
| Norway | 23 02 49 77 |
| Philippines | 1800 14410760 1800 89086524 |
| Poland | 22 306 08 54 |

| | |
|----------------------|------------------|
| Portugal | 808 203 647 |
| Singapore | 6818 5686 |
| South Africa | 021 4276514 |
| Spain | 911 77 6126 |
| Sweden | 08 59366338 |
| Turkey | 00800 4488 29932 |
| United Arab Emirates | 800 04445063 |
| United Kingdom | 0203 564 7044 |
| USA | (669) 231-7060 |

All other countries 0044 203 564 7044 (calling rates to UK apply)

**Country numbers include toll free and local rate ones*

Need to escalate an issue? Contact:

- **Quality Officer: Email:** karen.copeland@languagecert.org
- **Telephone number:** +44 (0) 20 7730 2265 (all countries)

LanguageCert is a business name of PeopleCert Qualifications Ltd, UK company number 09620926.

Copyright © 2017 - 2018 LanguageCert

All rights reserved. No part of this publication may be reproduced or transmitted in any form and by any means (electronic, photocopying, recording or otherwise) except as permitted in writing by LanguageCert. Enquiries for permission to reproduce, transmit or use for any purpose this material should be directed to LanguageCert.

DISCLAIMER

This publication is designed to provide helpful information to the reader. Although care has been taken by LanguageCert in the preparation of this publication, no representation or warranty (express or implied) is given by LanguageCert with respect as to the completeness, accuracy, reliability, suitability or availability of the information contained within it and neither shall LanguageCert be responsible or liable for any loss or damage whatsoever (including but not limited to, special, indirect, consequential) arising or resulting from information, instructions or advice contained within this publication.

languagecert.org